

1 QUALITY POLICY

The will of ALPHA ENGINEERING International is to make our organization an efficiency and performance model for its customers and partners.

We remain convinced that the approach focused on customer satisfaction (internal and external) and being attentive to employees by developing their skills to promote the diversity of talents, are the best way to ensure continuous improvement of our organization.

1.1 QUALITY OBJECTIVES OF OUR COMPANY

To reach its goals, Alpha Engineering International has deployed a policy that is based on 4 major axes:

- ❖ **Customer Satisfaction**
- ❖ **Trained & Competent Personnel**
- ❖ **Sufficient & Relevant Resources**
- ❖ **Continuous Improvement**

1.2 MANAGEMENT COMMITMENT

As General Manager, I'm committed to make the above mentioned points our common approach.

Also, I've delegated the responsibility for monitoring and improving continually our quality management system to our Quality Management Responsible; nevertheless, every person belonging to our company is called to do his best to win the challenge.

Mohamed ELLEJMI
General Manager